

FAIRFAX CONNECTOR ROUTE 989 CUSTOMER NOTICE

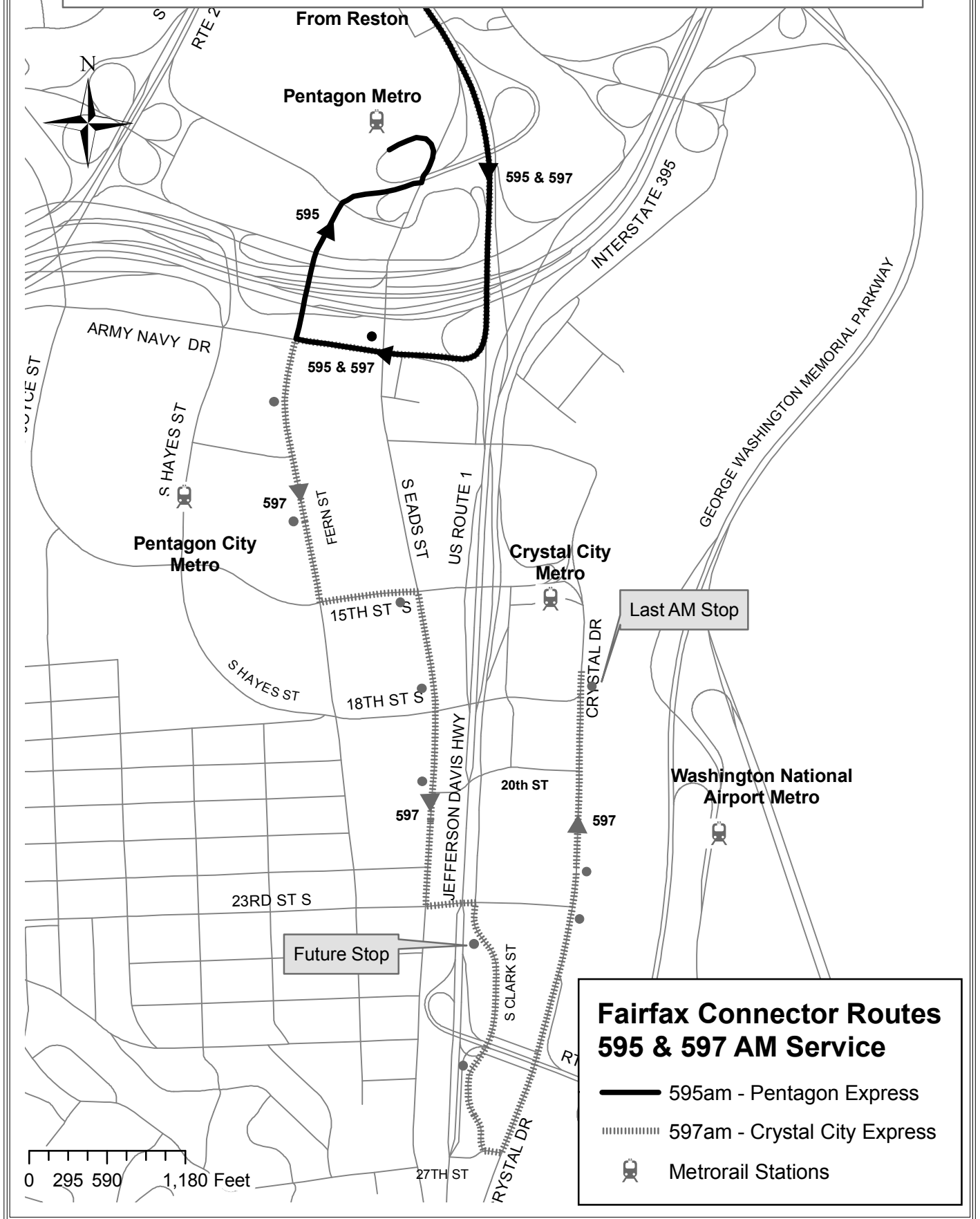
This notice provides the Fairfax County Department of Transportation's (FCDOT) decision regarding Pentagon/Crystal City bus service currently provided by FAIRFAX CONNECTOR Route 989. This decision, which is summarized below, is made after 1) considering all comments received regarding FCDOT's proposed changes to Route 989, and 2) adding two buses to the service which were obtained by discontinuing FAIRFAX CONNECTOR Route 504.

- ◇ Split Route 989 into one route numbered 595 that will serve the Pentagon and one route numbered 597 that will serve Crystal City. Route 595 will serve only the Pentagon and Route 597 only Crystal City. Splitting 989 into two routes should alleviate the standing load problem that has been experienced. The routings for the two routes are shown on the accompanying maps.
- ◇ Provide trip frequencies of every thirty minutes on each route during the AM and PM peak travel periods, scheduled to accommodate on-the-hour and on-the-half-hour AM work report and PM leave times to the extent possible. The 989 customer survey conducted last year indicates that the majority of 989 customers' work report and leave times are on-the-hour and half-hour. Trip times are shown on the accompanying schedules.
- ◇ Discontinue providing holiday service on Martin Luther King, Jr. Day, President's Day, Veteran's Day, Columbus Day, and the day after Thanksgiving on the two new routes. Very low ridership on these holidays on Route 989 combined with the option of using Metrorail on these days drive the decision to discontinue providing service on these holidays.
- ◇ Implement the changes beginning Monday, October 2, 2006.

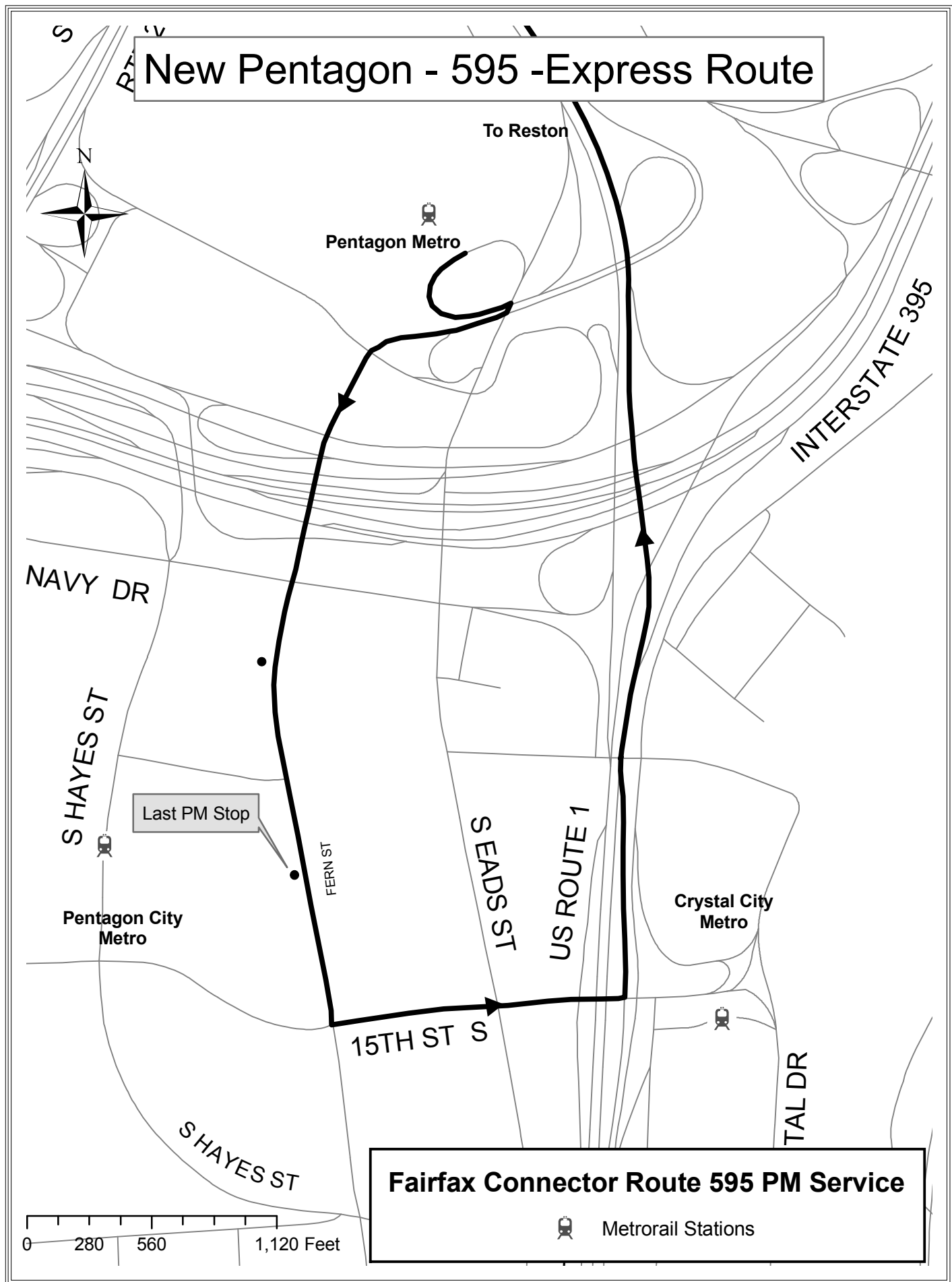
Please feel free to contact FCDOT as indicated below with questions or comments.

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New Pentagon - Crystal City Express Routes



New Pentagon - 595 -Express Route



Fairfax Connector Route 595 PM Service

 Metrorail Stations

New Crystal City Express - 597 - PM Route



Future Stop

Pentagon City Metro

Last stop prior to departure to Reston will be just south of 12th and Eads.

Start of PM Trip

15TH ST

18TH ST S

SHAYES ST

SEADS ST

US ROUTE 1

Crystal City Metro

CRYSTAL DR

20th ST

Wash A

23RD ST S

Future Stop

JEFFERSON DAVIS HWY

S CLARK ST

RTE 233

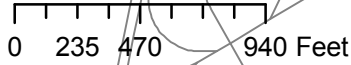
27TH ST

RYSTAL DR

**Fairfax Connector Route
597 PM Service**



Metrorail Stations



SCHEDULES FOR NEW ROUTES 595 & 597

Route 595 Pentagon AM Service

Reston East @ Wiehle Park & Ride	Pentagon
5:35a	6:10a
6:05a	6:40a
6:30a	7:10a
7:00a	7:40a
7:30a	8:10a
8:00a	8:40a

Route 595 Pentagon PM Service

Pentagon	Reston East @ Wiehle Park & Ride
3:50p	4:32p
4:20p	5:02p
4:50p	5:32p
5:20p	6:02p
5:50p	6:32p
6:20p	7:02p
6:50p	7:32p

Route 597 Crystal City AM Service

Reston East @ Wiehle Park & Ride	Army-Navy @ Eads	So. Clark @ 26th	Crystal Dr @ 18th
5:58a	6:35a	6:41a	6:50a
6:28a	7:05a	7:11a	7:20a
6:58a	7:35a	7:41a	7:50a
7:28a	8:05a	8:11a	8:20a
7:58a	8:35a	8:41a	8:50a

Route 597 Crystal City PM Service

15th @ Eads	Crystal Dr @ 18th	Eads @ 12th	Reston East @ Wiehle Park & Ride
3:30p	3:39p	3:47p	4:23p
4:06p	4:15p	4:23p	4:59p
4:36p	4:45p	4:53p	5:29p
5:06p	5:15p	5:23p	5:59p
5:45p	5:54p	6:02p	6:38p

RESPONSES TO QUESTIONS & COMMENTS ON THE SPLITTING OF FAIRFAX CONNECTOR ROUTE 989 INTO TWO ROUTES

(As of August 29, 2006. Updates will be provided every Monday or Tuesday.)

Travel times in the AM from and in the PM to the Reston East Park & Ride are longer on the new 595 and 597 routes than on the 989.

- ◇ Twelve to 15 minutes in the AM, dependent on trip departure times, and 12 minutes in the PM of additional running time have been incorporated into the schedules to account for increases in traffic volumes on the Toll Road, Connector Road, I-66 and Route 110 that have occurred since the last schedules were developed.

Buses arrive in the AM up to 20 minutes prior to hourly and half-hourly work report times and depart in the PM up to 20 minutes after hourly and half-hourly work leave times.

- ◇ Fifteen minutes of walk time is built into the schedules plus 5 minutes of contingency for times when buses get delayed in traffic. Fifteen minutes is based on the longest walk times reported by customers during the Route 989 public participation process. Adherence to the new schedules will be monitored following implementation to determine if adjustments are needed. If the 5-minute contingency is not needed, schedules will be adjusted accordingly.

Provide bus bay & stop locations.

- ◇ At the Reston East Park & Ride, 595 will use Bay E (the 989 bay), and 597 will use Bay D (the bay on the opposite side of the curve).
- ◇ At the Pentagon, Route 595 will continue to use Bay L.
- ◇ Other stop locations are under review by Arlington County. Maps will be updated with stop locations as soon as a decision is received.

Neither 597 nor 595 serve Hayes Street and the Pentagon City Metro.

- ◇ Hayes Street was abandoned to save running time which helped stay within our reallocated resources after considering that 1) only about 8% of the 989 customers use the stops on Hayes Street and that some of those walk to/from Fern, and 2) Pentagon City can be accessed by walking from Fern Street or by Metrorail from the Pentagon or Crystal City in the AM and doing the reverse in the PM.

Pentagon 595 uses Fern and 15th Streets to access Route 110.

- ◇ There are several options for accessing Route 110 from the Pentagon. Considering that Fern and Eads Streets are more likely to remain open to buses during heightened emergency levels than the other options, it was decided to use Fern Street to 15th Street for accessing Route 110. Fern was chosen over Eads because it offers the opportunity for 597 customers to use 595 also in the PM for returning to Reston.